

## **Volunteer Tour Guide at the Commissariat Store Museum**

### **What's involved?**

- Offer an inviting welcome to visitors to the Museum.
- Engage and lead individuals or groups through the Museum and respond to questions that are raised.
- Be comfortable speaking to small and large groups.
- Use your history knowledge to provide information and facts on the museum.
- Ability to work with reception staff and liaise with the Manager.
- Actively look for ways to help visitors engage and enjoy their experience.
- Continually be aware and keep informed about changes to Exhibits.

### **About The Royal Historical Society of Queensland – Commissariat Store Museum**

Founded in 1913, The Royal Historical Society of Queensland is dedicated to promoting Queensland's history for the benefit of our members, affiliated societies and the broader community.

Your first few months as a volunteer can be considered a trial to determine whether the activities you undertake are mutually beneficial, both to you as the volunteer and to the organisation. On-the-job training is provided for all museum guide volunteers.

For workplace health and safety compliance, volunteers are required to sign on at the beginning of each shift and sign off upon completion of shift. The sign-on sheet is displayed in the Commissariat Store kitchen. If a volunteer is unable to attend a shift, the Manager should be notified as soon as possible.

Volunteers are entitled to lunch breaks and to enjoy refreshments for morning and afternoon tea. At the Commissariat Store, volunteers are welcome to use the kitchen where tea, coffee and biscuits are provided. A refrigerator is available for volunteers wishing to store their lunches.

### **Requirements**

- Must have, or be eligible to apply for a Blue Card.
- Available for Wednesdays and Thursdays, 10am to 4pm.
- A friendly and outgoing attitude.
- Confidence to lead groups of all ages, backgrounds, and abilities through the Museum.
- Good verbal communication skills to deal politely and effectively with people from diverse backgrounds.
- Be interested in and willing to learn about Queensland History and the museum artefacts and changing exhibits.
- Be physically able to lead visitors through the Museum.

If you are interested, please get in touch at [info@queenslandhistory.org.au](mailto:info@queenslandhistory.org.au).